

## Appendix 2 – Food Safety Service Plan: Reactive Activity

Reactive Tasks	Level of activity		Risk Monitoring
	Predicted Activity 2021-22	Recorded activity 1 July 2021 – 30 Sept 2021	RAG Status
Complaints and service requests about food and about/from food businesses <sup>1</sup>	550	138	<b>GREEN</b>
FHRS re-score requests (Low is good)	30	2	<b>GREEN</b>
Food, water and environmental samples taken	25	nil	<b>AMBER</b>
Infectious disease control - notifications of food-borne/food poisoning illnesses (Low is good)	80	4	<b>GREEN</b>
FSA food alerts for action	2	1	<b>GREEN</b>